



PARENT CODE OF CONDUCT POLICY

Policy Statement

At Micklands Pre-School, we strongly believe in developing positive relationships with our parents and carers and we maintain this through the friendly, approachable service we offer to our families. We, alongside our parents, recognise that a child's time at pre-school requires a partnership between home and pre-school which is vitally important to provide the best consistency of care and education. We are very fortunate to have such supportive and friendly parents.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our pre-school about expected conduct so that we can work together to ensure a safe and positive environment for all our children. This policy should be considered alongside our Valuing Diversity and Promoting Equality Policy.

Respect and Concern for other Adults and Children

We expect parents and carers to show respect and concern for others by:

- Supporting the respectful ethos of our pre-school by setting an example of good conduct in both their own speech and behaviour towards all members of the pre-school community including staff, volunteers, committee members other parents and children;
- Respecting equal opportunities and the rights of everyone within the pre-school community regardless of their age, gender, sexual orientation, marital status, race, culture, disability, background, religion or belief;
- Maintaining positive lines of communication and working together with staff for the benefit of all children;
- Resolving issues of concern or clarifying specific events with staff whilst they are in the setting and being aware that whilst staff and volunteers wish to maintain a positive relationship with all parents, they are unable to discuss issues when away from the setting;
- Addressing their own child's inappropriate behaviour on the pre-school premises where it could otherwise lead to conflict, aggressive or unsafe behaviour;
- Respecting the pre-school environment;
- Reading and respecting all pre-school policies and procedures;



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- Following our parking guidelines in the local neighbourhood and being responsible for own children and mindful of others when travelling to pre-school.

Unacceptable Behaviour

In order to support a peaceful and safe pre-school environment, Micklands Pre-School will not tolerate;

- Any form of harassment, intimidation, threats, violence, aggressive language or abuse directed at our staff.
- Any discriminatory, prejudicial, racist, sexist or homophobic remarks or behaviour towards other adults, staff or children;
- Shouting, threatening behaviour or the use of physical aggression or violence towards other adults, staff or children;
- Any bullying towards other adults, staff or children;
- Any use of offensive, abusive or insulting language;
- Smoking, vaping or the use of e-cigarettes in our premises or on our grounds;
- Consumption of alcohol or illegal substances on the premises, or accessing the pre-school site whilst intoxicated or under the influence of illegal substances;
- Any use of disruptive behaviour which interferes with the operation of the pre-school;
- Abusive or threatening communications such as e-mails, phone calls, text messages or social network messages;
- Malicious or defamatory comments or social media posts relating to pre-school, the staff or other families; and
- Any inappropriate posting on the internet or social media that could bring the pre-school's reputation into disrepute.

We reserve the right to take immediate action should any of the above behaviours take place. In consultation with the Micklands Pre-School Committee, the above behaviours will be reported to the appropriate authorities and/ or police and could result in prohibiting an offending adult from entering the pre-school grounds on a permanent basis. We may also consider withdrawing the child's place at our pre-school.

We expect all parents and carers to co-operate with and respect this policy.



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Attendance and Absence Policy

Please see our separate 'Attendance and Absence Policy' which gives details of our expectations regarding parents reporting absence of their child at pre-school, and the actions we will take if we do not know the reason for a child's absence.